

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: ACMA complaint Reference number BM 3030WDWF22 changed to BM 15162 [SEC=OFFICIAL]
Date: Monday, 3 November 2025 12:25:00 PM

Hi [REDACTED],

Thanks for helping out on this one.

Please see my comments in red below.

If you could put a response together this afternoon that would be great.

[REDACTED]

From: [REDACTED]
Sent: Monday, 3 November 2025 11:20 AM
To: [REDACTED]
[REDACTED]
Cc: [REDACTED]
[REDACTED]
Subject: RE: ACMA complaint Reference number BM 3030WDWF22 changed to BM 15162 [SEC=OFFICIAL]

OFFICIAL

Thanks [REDACTED] – we'll get back to you shortly.

OFFICIAL

From: [REDACTED]
Sent: Monday, 3 November 2025 11:08 AM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED]
[REDACTED]
Subject: FW: ACMA complaint Reference number BM 3030WDWF22 changed to BM 15162 [SEC=OFFICIAL]

OFFICIAL

Dear [REDACTED]
For consideration and advice re an acknowledgement of receipt/reply.
Thanks
[REDACTED]

OFFICIAL

From: [REDACTED]
Sent: Friday, 31 October 2025 4:14 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: ACMA complaint Reference number BM 3030WDWF22 changed to BM 15162

You don't often get email from [REDACTED] [Learn why this is important](#)

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Ms Nerida O'Loughlin PSM
Chair and Head
Australian Communications and Media Authority

Dear Ms O'Loughlin

I am writing to request you advise me of the status of my complaint against Ben Fordham/2GB/Nine lodged in June 2025.

Your office forwarded to me a response from 2GB which I found to be an unsatisfactory explanation for their on-air broadcast 10 July 2024.

On 7 September 2025, I replied to ACMA by way of a detailed letter explaining why I believe Ben Fordham/2GB/Nine should acknowledge their false and misleading statements, correct the record and apologise to the people of North Sydney etc.

Attached to my email of 7 September were 6 attachments which added up to a rather large transmission.

At a later date I received a non delivery advice stating "message too large".

I resent the email via my gmail address but it got stuck in the outbox. It appears each time I attempted to delete the email it was sent to ACMA resulting in multiple emails being received by your office. Very annoying and I have since apologised to your staff.

On 29 September, I rang ACMA office and left a message requesting confirmation that my email of 7 September **together with the 6 attachments** was received.

[REDACTED] called back and left a voice message for me advising "my complaint had been received".

I called back, spoke to [REDACTED] and explained why multiple emails may have been received and apologised for any inconvenience. I asked

■■■■ if he could confirm my email of 7 September with the 6 attachments had been received. When he advised my email has gone to another area, I asked him to put me through to that office. ■■■■ response was that I have had my phone call for the day and hung up.

As you can see from the emails below and attached, I have requested confirmation that the 7 September email with 6 attachments has been received. No confirmation received. – can we check if we received this corro?

I have also sought an understanding of the ACMA process.

1/ Does the ACMA process involve meetings or phone contact with any party or their representatives? – The ACMA process does not involve meetings or phone calls between complainants and licensees.

2/ Are all documents and information forwarded to ACMA shared with all parties? – under co- reg scheme complaints should go to licensees in the first incidence so they should have the relevant information. However, as required the ACMA may forward complaint information to a license if it is considered necessary for the licensee as part of their input to an investigation.

3/ Does ACMA encourage mediation for the parties to resolve the complaint (which I would support)? – the ACMA's role is to consider and investigate as required the compliance of licensees. The ACMA's role is not in dispute resolution and we do not offer mediation services.

4/ Any other issues you can advise me to understand how the complaint is resolved. – Explain co-regulatory scheme When the ACMA receives a Code complaint we assess and then if it is determined desirable to do so investigate.

I think let's start with 4 then answer 2 above and then 1 & 3 no meetings no mediation.

Would you kindly advise the status of my Complaint. – currently completing our assessment we will contact him when it is complete.

Mediation or at least an "off the record" meeting with Ben Fordham or 2GB Radio CEO, Mr Tom Malone is the sensible way to go and I would be pleased to participate in such a process if 2GB agrees.

I have read in the media, ACMA has many issues presently on the go, but any indication of a time frame would be appreciated.

Thank you.

[REDACTED]

From: [REDACTED]
Sent: Monday, 29 September 2025 3:31 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: ACMA complaint Reference number BM 3030WDWF22 changed to BM 15162

Australian Communications and Media Authority
Attention [REDACTED]

Hello [REDACTED]

I refer to the above complaint lodged with ACMA 11 June 2025 against Ben Fordham 2GB Nine.

On 16 July 2025, Alex from ACMA Content Investigations Sections forwarded to me 2GB's response letter dated 8 July 2025.

The 2GB letter is not a satisfactory explanation for Ben Fordham's false and misleading comments.

On 7 September 2025, I emailed [REDACTED] and provided comprehensive reasons why the 2GB letter is not acceptable.

As no acknowledgement received, on 10 September 2025, I emailed [REDACTED] to request ACMA acknowledge receipt which I don't believe is an unreasonable request.

Last week I found an automated email advising "non delivery receipt – message too large".

I presumed my email of 7 September 2025 was not received so I attempted to resend the email 7 September 2025 but encountered difficulties which may have resulted in my email being sent to ACMA many times, my apologies.

I rang ACMA this morning to ask if someone could confirm receipt of my email of 7 September 2025 with the 6 attachments. While waiting, the phone line dropped out.

[REDACTED] did ring back shortly after and left a message that the content investigations team received my complaint on Friday. Thank you.

However last Friday I sent several emails to ACMA attempting to resolve my desktop issue.

I called ACMA this afternoon and spoke to you [REDACTED] who I appear to have upset. You could not confirm receipt of the email dated 7 September 2025 with 6 attachments and terminated the phone call. Apologies again if I have annoyed someone but this matter is very important to the Milsons Point community who have been devastated by the actions of the media and government over the last 4 years. May I have an acknowledgement of receipt of my email submission dated 7 September 2025 with 6 attachments irrespective of the date received by ACMA.

Thank you.

[REDACTED]